



**SHAKING OR VIBRATING VOLKMANN POTS**

Shaking or vibrating protection pots on your Volkmann VTS-05 twisters may be the result of worn package support boots. The package support boot can be damaged by the upper spindle bearing assembly going bad, yarn laps on the axle, or just from normal use.

A worn package support boot can let the protection pot sit too low on the spindle, causing damage to the protection pot and/or the spindle. Some package support boots will need to be replaced on a routine schedule depending on your operation. This is a key item that is often overlooked in regular maintenance and can cause damage to far more expensive components if not replaced.



EE480017  
05 BA3,BA4,BA5.01



EE481558  
05 BA5.02,BA5.03

**SHORTCUTS CAN BE COSTLY**



EE402022  
Pot Bearing  
Housing  
07-08, BA4



EE401904  
Inner Race

In tough times we strive to do things faster to cut costs and save our companies money in hopes of saving jobs. This in most cases is a good and necessary way for us all to roll up our sleeves and weather this economic storm.

An example of one shortcut that is not good practice was witnessed recently in pot bearing housing rebuilds on Volkmann 06-09 finecount machines. One company was taking advantage of Epic's pot bearing housing rebuild service and doing 'ALMOST' everything right, but upon reinstallation of the newly rebuilt pot bearing housing, they were leaving the worn and damaged inner race on the used spindle blade. This 'shortcut' can lead to sticking issues, or even worse, can cause premature failure of a new or rebuilt pot bearing housing. This can quickly negate all the savings advantages to an Epic rebuild service. Epic is fully aware of the importance of replacing the inner races with each new or rebuilt pot bearing housing, so we provide this inner race with every pot bearing housing, new or rebuilt.

**WHAT'S DIFFERENT ABOUT EPIC?**

Epic's customers have come to expect us to deliver quality parts at a fair price with same day shipping and a friendly attitude. The need to provide excellent service has been instilled in each Epic employee from the first day of employment. All of us at Epic know that we must earn your business on a daily basis and we believe in our mission statement: "To Earn and Maintain the Trust and Respect of all our Valued Customers, Suppliers, and Employees by Demonstrating our Total Commitment to Achieving Perfection in our Everyday Performance".

We are not always perfect, but we strive to be! Every issue is reviewed through our customer's eyes, and is seen as an opportunity to evaluate current practices so that improvements can be implemented immediately. Problems or concerns are not "swept under the rug", but are viewed as opportunities for improvement. We do not point fingers, but join together to resolve the situation and learn from the experience. This corporate attitude creates an environment where complete openness is valued and fear of communicating is nonexistent. By respecting each employee, Epic's customers are the ultimate winners. "Take great care of your people and they will take great care of your customers!"

Epic's upstream suppliers are also partners within this circle of success. We have great respect for the abilities and dedication of our long time suppliers and we can draw from their expertise whether their products are involved or not. They understand that their success is tied to your success, and to your satisfaction with Epic parts and service.

Dedication to reaching our mission statement goal is what we think makes Epic different than most. Our goals are lofty but our dedication is constant. We have some strong competitors and we know that we must prove our worthiness every time we are given the opportunity to be of service to you. We thank you for your business!

**IN REMEMBRANCE OF DAN WAUGH**

It is with heavy hearts that we announce the passing of Dan Waugh. Dan passed away on January 21 at Wake Forest University Baptist Hospital in Winston Salem, NC after a brief illness. Dan is survived by his wife Jane, one son, one daughter, five grandchildren, one brother, and six sisters.



Dan Waugh

Dan will be sorely missed!

**International Textile Machinery Exhibition**  
TUYAP Fair, Convention and Congress Center  
Istanbul, Turkey  
June 6 through June 10, 2009



## LA INTERNACIONAL REPRESENTACIONES



Christian Abaunza, Frank Mejia and Andrés Mejia

Epic would like to thank Frank Mejia and his staff at La Internacional Representaciones for representing Epic in Guatemala, and El Salvador.

Frank's son, Andres, will soon be graduating from Galileo College, Central Campus, in Guatemala.

## SPINDLE REBUILD TRAINING



With the slow economy, and the cost cutting measures we all have been forced to implement, now is the best time to take advantage of Epic's spindle rebuild training class. Ask your Epic sales representative for more details!

Craig Maynor, of Service Thread in Laurinburg, NC attended our spindle rebuild class on November 10 and received a certificate.

## MAINTENANCE AUDIT LIST AVAILABLE

Machinery maintenance is an ongoing job. To keep your maintenance within budget and maximize production, it is necessary to audit your equipment. Besides pulling scheduled maintenance on your machines, an audit will show problem areas that should be checked and could prevent an expensive breakdown.

Epic has developed a general audit list that can be adjusted to your operation. If you would like Epic to assist you in setting up an audit list customized to your operation, please contact us with the following information:

- Model (05, 06, 07, 08, 09)
- Series (BA1, BA2, BA3, BA4, BA5, BA6)
- Whether you are Cabling or Twisting
- If 2/1 Twisting, tell us if your feed package is assembly wound or single end.

## BENNY AWAITS YOUR CALL



For our customers in the Dalton, GA area— remember that Epic parts and services are just a phone call away. Benny Picklesimer and the Epic warehouse in Dalton are ready, willing, and able to provide you with the parts you need, with same day service. Give Benny a call at (706) 277-7230 or fax your order to (706) 277-2738. We appreciate your business!

## CUSTOMER TESTIMONIALS

We would like to express our appreciation for the feedback that we received from our New Year's letter, regarding Epic's performance and service.

From Georgia: "We are happy with Epic; your parts, delivery, and prompt attention if we have a problem."

The overhauler of another customer told us that they had a meeting with one of our competitors concerning spindles and pot repairs, and our customer told them that Epic had a much better repair and had them in stock in Dalton so they could get them the same day if needed.

From North Carolina: Thank you to everyone involved with the creel conversions. They are running well and your quick delivery helped us out tremendously.

From Argentina: "Your company has always given excellent service in all aspects, through your representative Mr. Denham, and his periodic technical visits."

From Canada: "The [Superba] head building class that you provided for us was a great success. We continue to re-build heads on the frames we have in the shop. This is the best way to get everything clean and painted. The mechanics can work on these heads whenever there is a break in their regular activities and it doesn't interfere with production. It appears that we are indeed seeing an improvement in head life."

Murray Dewar of Dewtex Imports in New Zealand wrote, "Well done again Epic Enterprises team. The [EE105000] lamellas on our order of Monday, June 16 are here in my hands, on Friday, June 20. As usual, the customer is thrilled to bits with our service."

*(We could not do it without you, Murray!)*



EE105000 Lamella

## Epic Enterprises, Inc.

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